



### Terms and Conditions

As a condition of supplying our services for your Dog

(Please insert dogs' name) \_\_\_\_\_

The following terms and conditions must be agreed to:-

1. I agree to pay the rates that are in effect at the time my pet is at Doggy Day care Nelson Ltd (DDCN). I am aware that extra charges may be incurred and I agree to pay them at the time of pick up. Direct debit is available if this is easier than cash.
2. In the event of non-payment of any charge incurred by the owner or the placement of the pet with DDCN, I agree that I will be responsible for all costs of collections, including legal fees and costs and interest on the past due accounts at the rate of 1.5% per month.
3. I understand that entering DDCN is required on a lead. Dogs must sit at the gates before they will be allowed to enter by the staff.
4. I understand my pet will be examined for fleas from time to time, If fleas are found on my dog a flea treatment will be administered at my expense.
5. I agree to notify DDCN if my dog(s) has a communicable illness and will keep him/her at home if I am aware of any symptoms (for example coughing, vomiting, diarrhoea) I further agree not to bring my dog to DDCN for fourteen (14) days following their recovery. Unless I obtain and provide veterinary certification that my dog is fit and well and not a risk to other dogs at DDCN.
6. I certify that my dog(s) has not harmed or shown aggression or threatening behaviour towards any person or other dog, as attested to in my application form.
7. I understand that I am solely responsible for any harm or illness caused by my dog(s) while my dog(s) attend DDCN.

8. I agree that if a sudden problem develops with my dog(s) it will be treated appropriately at to our discretion and I assume full financial responsibility for any emergency expenses including but not limited to transportation and veterinary/medical expenses.
9. I understand that an interactive daycare environment is not without some risk of injury despite all dogs appearing healthy and being handled with the greatest care and foresight. I agree to pay all veterinary/medical expenses incurred as a result of injury caused to or by my dog(s)
10. Further to clause (7) above, I further agree that DDCN and its staff will not be liable for any problems that develop provided reasonable care and precautions are followed, including any results of injury inhibiting showing of dogs, and I hereby release DDCN and its staff of any liability of any kind arising from my dog(s) attendance and participation at DDCN.
11. Although DDCN staff carefully screen all applicants, occasionally we may discover that daycare is not an appropriate environment for every dog. DDCN reserves the right to withhold admittance if any dog at any time is found unsuitable to continue attending.
12. I agree that my pet may be videotaped, photographed or recorded whilst at DDCN. In addition they may be used by DDCN in its Promotion and Advertising of DDCN (Where practicable, staff will obtain verbal consent first).
13. I understand that any damage caused by other dog(s) during play to my dog(s) collar, muzzle, lead, toys or accessories will not be liable by DDCN.
14. I understand any damage caused by my dog(s) in a vehicle while being transported by a DDCN staff member or volunteer (for example vomiting, diarrhoea, chewing of seatbelts or restraints, harnesses or chewing of items in the vehicle) will be paid at my expense once full costs are known.
15. I understand that my dog(s) will be taken to Town & Country vet if a injury occurs or is a matter serious enough to warrant immediate veterinary attention, or if I cannot come & collect my dog before treatment (for example- bleeding that cannot be stopped, puffy eyes, excessive coughing, sneezing or vomiting or diarrhoea)
16. Please be aware that DDCN will ALWAYS call you if there is anything that is wrong with your dog that we consider that you should be aware of whilst the dog is attending DDCN.

Also, please do not open the gates to let your dog in or out when there are other dogs at the gates, as this is not a safe option. Please wait or ask for help from the staff or volunteers to ensure safety for dogs and humans alike.

On behalf of myself and any and all other owners of this pet, I have read and agree to the terms of this contract. I warrant that I have the authority to represent any and all other owners of this pet in signing this contract.

Date \_\_\_\_\_

Name/s (Please Print) \_\_\_\_\_

Signed \_\_\_\_\_